

Newsletter

SEPTEMBER 2023

Introducing..... Dr. James Fitton, our new Endodontist.



Dr. James Fitton will be joining the team in May to focus on all things root canal treatments. James will be working with us alternate Thursday.

James is also currently awaiting his paperwork from the GDC to be activated on the specialist register.

Practice News.

Our lovely receptionist Martina is due to have her baby and go on maternity leave at end of September. Fear not! We have Amy coming in to take over the front of house at the practice.

We would also like to welcome our new Dental Nurse, Kayleigh to the team who you may of spotted already working alongside Matt and James.

Are you due to see your Hygienist?

We're all busy people and making that dental hygienist appointment, especially if you're not having any obvious problems – can be just another thing "I'll get around to." But regular visits to the hygienist are a vital part of caring for your mouth.

Our GBT airflow system has proven popular even with our most nervous patients and is completed at every hygiene appointment.

We offer appointments 5 days of the week now!

<u>Cancellations & Failed</u> <u>Appointments.</u>

Patients are requested to give at least 24 hours notice to cancel a dental appointment. (If your appointment is on a Monday, we do request that we are notified on the Friday).

There is a fee for all missed or cancelled with less than 24 hours notice. This fee is 50% of the treatment cost.

*Please note that this applies to patients on our membership plan. The plan does not cover missed or short notice cancellations.



Do you struggle to find time to call up to book your routine dental examination and hygiene appointment? You can book these visit on our website! Your smile can help you give a great first impression. Give yourself the confidence to show your smile with our various services aimed to:

1) Improve your dental health to be the best it can be.

2) Maintain you and your family's dental health for the future.

3) Give you the smile you are proud of.

Your Feedback Matters.

"I was very nervous for my appointment with Sarah but I'm so glad I went, she spoke me through everything and made sure that I could decide what I wanted and didn't want. The procedure was so gentle and I booked again straight away!! Really recommend this practice for nervous patients and I don't think I will ever be nervous for another appointment!"





